



GUAM SOLID WASTE AUTHORITY

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Governor of Guam

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FOR IMMEDIATE RELEASE

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TEMPORARY OFFICE PHONE ISSUES

(Guam, January 9, 2026) – The Guam Solid Waste Authority (GSWA) is currently experiencing technical difficulties with its office phone system. As a result, some incoming calls may be unexpectedly disconnected when answered.

Our telecommunications provider is actively working to resolve the issue and is scheduled to evaluate the office phone system this Saturday, January 10, 2026. We will closely monitor the situation and will provide an update as soon as one is available. We apologize for any inconvenience this may cause and appreciate your patience and understanding during this time.

If you continue to experience difficulty reaching us by phone, you may also contact our Customer Service Department by email at customerservice@gswa.guam.gov.